

Effective Date: May 13, 2022

Next Review Date: AY 2026–2027

[MinnState System Procedure 3.8.1](#)

Students have the right to file complaints when they believe they have been treated unfairly or inappropriately by a college employee. Students may complain verbally or in writing.

Students have the right to bring their complaint directly to the employee they believe is acting inappropriately or to the employee's supervisor.

Written complaints are filed through the NHCC Website > Student Resources > CARE Center > Student Conduct and Conflict Resolution.

Complaints that do not involve alleged violation of a college or system policy or procedure may only be resolved by the employee or the employee's supervisor.

business days, the grievant shall be provided a notice of extension, which shall include a reasonable future response date.

If the college fails to provide a response or a notice of extension within ten

